# Delivering Ad Experiences People Want

**Challenging the 'Status Quo' Ad Value Exchange** 





The 'Status Quo' Ad Value Exchange

# Get Ads + Get Tracked = Get Free Content





# **Research Questions**







How do people really feel about online advertising today? Can the 'status quo' ad value exchange be improved? How well can ads perform in an alternative ad value exchange?



# **Two-pronged approach**

## How Do People Feel?

Consumer POV ••• Online Interviews N= 1,005 Live, In-Market Testing ••• 5 Brands; 2 Markets (US + CA)

How Do People Respond?

N= 10,218



# How do people feel?

Methodology



01

Recruitment

## Screeners

02

Participants recruited from an online panel General Population n=1,005 Standard demographics to ensure representativeness

Interview questions on how people feel about online advertising and why

**Online Ad Sentiment** 

03





# The Good News: most aren't inherently opposed to online ads

Regardless of age, the majority understand the purpose online advertising serves

#### **Do Online Ads Serve an Important Purpose?**

**General Population** 

- Neither Agree Nor Disagree
- Strongly/Somewhat Agree



### 

# The Bad News: the ad industry has some work to do

The vast majority of people don't love or trust the ads they are served

#### **How People Feel About Online Ads**

General Population | Rating: 0 - 10 Scale

Agree

Neutral



# Incessant tracking + intrusiveness aren't helping

Ad tracking feels palpable, and most are overwhelmed by the number of ads

#### **How People Feel About Online Ads**

General Population | % Strongly/Somewhat Agree

#### Ad Tracking

I find it creepy when I see online ads for products that I have previously searched

I feel like I am constantly being tracked by advertisers online

60%

70%

#### Ad Load

 There are too many ads on the internet – I feel bombarded
 67%

 Online ads get in the way of my web experience
 64%

# The 'status quo' value exchange simply feels like a one-way street

Vast majority of people aren't getting much in return for the online ads they see

"I don't get much in return for online ads"

How People Feel About The Ad Value Exchange

**General Population** 

Strongly/Somewhat Agree
 Neither Agree Nor Disagree

M/GNA Solution Consumer POV: n=1,005 Q: How much do you agree or disagree with the following statements?

**Total 80%** 

27%

53%

# People value control over less individual ad time and good storytelling

What People Value About Online Ad Experiences

General Population | Indexed to Average



## $\bullet \bullet \bullet$

## Privacy protected ads and the option to control the number of ads are most appealing

How People Feel About Various Ad Value Exchange Paradigms

General Population | % Very/Somewhat Appealing

Control over the number of online ads they see daily	79%
Online ads that are 100% privacy protected	77%
A browser that blocks ads	73%

Consumer POV: n=1,005

Q: Thinking about online ads, how appealing are the following types of experiences to you?



A browser that gives you control over the number of online ads you see daily, Online ads that are 100% privacy protected, A browser that blocks ads, Online ads that are presented separately from web content at a convenient time, Online ads that help you collect monetary tokens that you can use to buy a gift card, Online ads that offer a value of some sort in return for watching the ad, Online ads that are well integrated with the content you're viewing, Online ads that help you collect monetary tokens that you can use to buy a gift card use to support your favorite website/creator or a social cause you care about

## $\bullet \bullet \bullet$

## Ads at a convenient time are just as preferred as no ads at all

## How People Feel About Various Ad Value Exchange Paradigms

General Population | % Very/Somewhat Appealing

Control over the number of online ads they see daily	79%
Online ads that are 100% privacy protected	77%
A browser that blocks ads	73%
Online ads that appear at a convenient time	72%

12

Consumer POV: n=1,005

Q: Thinking about online ads, how appealing are the following types of experiences to you?



A browser that gives you control over the number of online ads you see daily, Online ads that are 100% privacy protected, A browser that blocks ads, Online ads that are presented separately from web content at a convenient time, Online ads that help you collect monetary tokens that you can use to buy a gift card, Online ads that offer a value of some sort in return for watching the ad, Online ads that are well integrated with the content you're viewing, Online ads that help you collect monetary tokens that you can use to support your favorite website/creator or a social cause you care about

## $\bullet \bullet \bullet$

M/GN1 😵 brave

## Overall, most people are open to some form of ad value exchange

## How People Feel About Various Ad Value Exchange Paradigms

General Population | % Very/Somewhat Appealing

Control over the number of online ads they see daily	79%
Online ads that are 100% privacy protected	77%
A browser that blocks ads	73%
Online ads that appear at a convenient time	72%
Online ads that help you collect monetary tokens for a gift card	68%
Online ads that offer a value of some sort in return for watching the ad	67%
Online ads that are well integrated with the content	62%
Online ads that help you collect monetary tokens to support a social cause*	%

#### Consumer POV: n=1,005

Q: Thinking about online ads, how appealing are the following types of experiences to you?



# More control breeds more online consumption

Brands benefit from offering people more of what they want - CONTROL



M/GNA 😵 brave Consumer POV: n=1,005

Q: If moving forward you could fully control the number of ads you see, how likely are you to consider doing the following?

# Ad Performance in a User-Controlled Environment







# Who is Brave?

Brave is a fast, privacy-oriented browser combined with a blockchain-based digital advertising platform that offers advertisers a premium, brand safe, and opt-in ad ecosystem, designed for a future without 3<sup>rd</sup> party cookies

- The browser blocks invasive ads
- Users can opt into privacy-respecting ads that reward them with BAT (Basic Attention Token) that they can redeem or use to tip or contribute to publishers and other content creators

#### Users are rewarded for their attention Users maintain privacy as they earn BAT for viewing ads. How the **Brave Rewards Ecosystem Works How it Works** Why it Works Privacy Protection + User Control Creators **Advertisers** Creators get paid for making Advertisers get a better return great content When you give users more control over their ad experience, there are Publishers and creators earn ad revenue and user more positive brand outcomes for contributions as well as tips. the advertisers.

Users

#### M/GN1 😵 brave





# Ad types tested







# **Brave Ads capture** attention

Even the hard-to-reach audience of young males noticed and remembered brands appearing in the ad value exchange environment

**+34%**↑ All Males Aided Ad Recall Delta (Exposed - Control) **+32%** ↑ **Total Audience** Live, In-Market Testing: Total audience n=10,108; All Males n=8,051; Males 18-24 n=326

**+31%** ↑

Males 18-24



 $\uparrow$  = significant difference between standard ads and personalized ad at >=90% confidence





M/GNA 😵 brave Live, In-Market Testing: Total audience n=10,108

 $\uparrow$  = significant difference between standard ads and personalized ad at >=90% confidence

# Ultimately, brands are positioned as innovative, persuading people to take the next step



# What Now?

Reciprocity is Key

Options to pay for ad-free environments isn't the only answer to improving the ad value exchange. People prefer a more balanced approach. The ad industry should continue to innovate to provide people with more of what they want – more control Maximize Attention with Empowered Audiences

Reaching people where they have the power to decide how often they get messages from brands drives metrics brands care about. Advertisers should lean-in to ad environments that respect and value the privacy and expectations of audiences



# **About Us**

### 🦁 brave

Brave is the first global digital ad platform built for privacy, offering advertisers the opportunity to participate in a premium, brand safe, and opt-in ad ecosystem, designed for a future without 3rd party cookies. Its privacy-focused browser provides users with the fastest browsing experience, and the highest level of privacy in the marketplace.

To learn more, contact adsales@brave.com

#### M/GNA

MAGNA is the leading global media investment and intelligence company. Our trusted insights, proprietary trials offerings, industry-leading negotiation and unparalleled consultative solutions deliver an actionable marketplace advantage for our clients and subscribers.

For more information, please visit our website: <a href="https://magnaglobal.com/">https://magnaglobal.com/</a>